Legal & Compliance:

Sub Processors List

Sub Processors List

You should download a copy for future reference.

Where applicable, this will serve as the relevant Annex to the Standard Contractual Clauses and the DPA available at https://resources.hackthebox.com/hubfs/Legal/DPA.pdf. The following provides more information regarding HackTheBox's Sub Processors.

NO.	NAME	PURPOSE	DATA	LOCATION
1	XERO	Billing & Accounting	customer mail, billing address, point of contact name	USA
2	Digital Ocean	Hosting	customer mail, customer ip, customer username	USA
3	AMITO LTD	Hosting	customer mail, customer ip, customer username	UK
4	Hetzner Online GmbH	Hosting	customer mail, customer ip, customer username	EU
5	Leaseweb	Hosting	customer mail, customer ip, customer username	UK/USA
6	Mailgun	Mail Infra	customer's end user email	USA
7	Intercom	Customer Support	customer's end user email	USA
8	Segment	Reporting functionality	customer's end user mail, customer ip, customer username	USA
9	Mixpanel	Reporting	customer's end user mail, customer ip, customer username	USA
10	Chartmogul	Reporting	customer's end user mail, customer ip, customer username	EU
11	Snowflake	Reporting	customer's end user mail, customer ip, customer username	EU
12	Fivetran	Reporting	customer's end user mail, customer ip, customer username	EU

13	Cloudflare	Web infrastructure	customer ip	EU
14	Hubspot	Marketing / Reporting	Customer data	EU/USA
15	Gong	Customer Relationship Mgt, Sales Training	Customer data	USA
16	Highspot	Prospecting, Customer Relationship mgt	Customer data	USA
17	Qwilr	Proposal Management, Prospecting	Customer data	EU/USA
18	ZoomInfo	Prospecting, Lead Qualification	Customer data	EU/USA
19	Custify	Customer Success surveys	Customer data	EU/USA